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Milestones Supplemental Guide

This document provides additional guidance and examples for the Addiction Psychiatry Milestones. This is not designed to indicate any specific requirements for each level, but to provide insight into the thinking of the Milestone Work Group.

Included in this document is the intent of each Milestone and examples of what a Clinical Competency Committee (CCC) might expect to be observed/assessed at each level. Also included are suggested assessment models and tools for each subcompetency, references, and other useful information.

Review this guide with the CCC and faculty members. As the program develops a shared mental model of the Milestones, consider creating an individualized guide (Supplemental Guide Template available) with institution/program-specific examples, assessment tools used by the program, and curricular components.

Additional tools and references, including the Milestones Guidebook, Clinical Competency Committee Guidebook, and Milestones Guidebook for Residents and Fellows, are available on the Resources page of the Milestones section of the ACGME website.

Additional Notes

The ACGME does not expect formal, written evaluations of all milestones (each numbered item within a subcompetency table) every six months. For example, formal evaluations, documented observed encounters in inpatient and outpatient settings, and multisource evaluation should focus on those subcompetencies and milestones that are central to the fellow's development during that time period.

Progress through the Milestones will vary from fellow to fellow, depending on a variety of factors, including prior experience, education, and capacity to learn. Fellows learn and demonstrate some skills in episodic or concentrated time periods (e.g., formal presentations, participation in quality improvement project, specific rotation scheduling, etc.). Milestones relevant to these activities can be evaluated at those times. The ACGME does not expect that programs organize their curricula to correspond month by month to the Addiction Psychiatry Milestones.

For the purposes of evaluating a fellow's progress in achieving Patient Care and Medical Knowledge Milestones it is important that the evaluator(s) determine what the fellow knows and can do, separate from the skills and knowledge of the supervisor.

Implicit in milestone level evaluation of Patient Care (PC) and Medical Knowledge (MK) is the assumption that during the normal course of patient care activities and supervision, the evaluating faculty member and fellow participate in a clinical discussion of the patient's care. During these reviews the fellow should be prompted to present their clinical thinking and decisions regarding the patient. This may include evidence for a prioritized differential diagnosis, a diagnostic workup, or initiation, maintenance, or modification of the treatment plan, etc. In offering independent ideas, the fellow demonstrates their capacity for clinical reasoning and its application to patient care in real-time. As fellows progress, their knowledge and skills should grow, allowing them to assume more responsibility and handle cases of greater complexity. They are afforded greater autonomy - within the bounds of the ACGME supervisory guidelines - in caring for patients. At Levels 1 and 2 of the Milestones, a fellow's knowledge and independent clinical reasoning will meet the needs of patients with lower acuity, complexity, and level of risk, whereas, at Level 4, fellows are expected to independently demonstrate knowledge and reasoning skills in caring for patients of higher acuity, complexity, and risk. In general, one would not expect beginning fellows to achieve Level 4 milestones. At all levels, it is important that fellows ask for, listen to, and process the advice they receive from supervisors, consult the literature, and incorporate this supervisory input and evidence into their thinking.

Patient Care 1: Evaluation and Diagnosis of the Patient with Addiction or Co-Occurring Disorders

- A. Thorough evaluation of the patient with substance use and addictive disorders including patient interview, gathering of collateral information, use of screening, assessment tools, and risk assessment
- B. Synthesis of information to generate patient formulation and differential diagnosis specific to substance use, addictive, and co-occurring disorders

Overall Intent: To correctly identify patient's behavior on continuum from low risk use to substance use disorder (SUD) (meeting DSM-5 criteria) while recognizing other medical and psychiatric conditions and contributing social factors

criteria) while recognizing other medical and psychiatric conditions and contributing social factors	
Milestones	Examples
Level 1 Performs biopsychosocial history and targeted examination, including assessment for patient safety and risk of self and other harm, intoxication, and overdose	 Feels a patient's thyroid during a visit (not a full head-to-toe exam) Correctly administers a National Institute on Alcohol Abuse and Alcoholism (NIAAA) single question alcohol screen, followed by Alcohol Use Disorders Identification Test (AUDIT) when positive Asks about family history of suicide and overdose history to determine potential risk in a patient
Organizes, summarizes information, and develops a differential diagnosis	Includes alcohol withdrawal in differential diagnosis of patient having hallucinations
Level 2 Incorporates biopsychosocial history, examination, lab, and collateral data into patient evaluation	 Reviews results of AUDIT with patient and discusses alcohol use Queries and incorporates patient's biopsychosocial history, such as housing, financial, and relationship status Orders and interprets urine toxicology screen
Organizes and accurately summarizes information, and develops a differential diagnosis while avoiding premature closure	Considers substance induced, medical, neurological, or psychiatric etiology for altered mental status
Level 3 Performs comprehensive patient evaluation of routine patient presentation, including interpretation of toxicology testing	Assesses for relapse risk, home environment, or recovery environment
Incorporates collateral information, other assessments, subtle findings, and conflicting information into a complete differential diagnosis	 Creates a case formulation (integrated summary) for a patient with alcohol and tobacco use disorder, chronic liver disease, post-traumatic stress disorder (PTSD), and experiencing homelessness Presents a wide differential along with rationale for working diagnosis
Level 4 Performs comprehensive patient evaluation, including patients with complex presentations	 Integrates motivational interviewing concepts and techniques into patient assessment Recognizes hazardous benzodiazepine use in a patient after hospital discharge for alcohol withdrawal

Uses all available information to generate a complete and accurate differential diagnosis; takes steps to resolve apparent inconsistencies, and continuously reassess the diagnosis	 Independently recognizes that patient has mental status change from previous assessment Develops a comprehensive differential diagnosis that considers appropriate psychiatric, addictive, and medical conditions, and re-evaluates the patient on an ongoing basis to further refine the differential diagnosis Orders confirmatory urine toxicology to resolve inconsistency in reported use and current urine toxicology results
Level 5 Provides a significant contribution in education or scholarly work in the evaluation of patients with substance use and addictive disorders (e.g., teaches a course, research, publication)	 Teaches a course on evaluation of patients with substance use and addictive disorders Teaches residents how to use the Clinical Opiate Withdrawal Scale (COWS)/Clinical Institute Withdrawal Assessment (CIWA) Analyzes available DSM data in co-occurring disorders to resolve discrepancies; publishing and using new DSM (or not yet in DSM) data; sits on a DSM panel and analyzes what needs to change for the next edition
Provides a significant contribution in education or scholarly work in differential diagnosis and diagnostic criteria	 Incorporates a new alcohol screening tool in the emergency department Participates in a work group at a national conference to develop a new screening tool
Assessment Models or Tools	 Case review Clinical skills verification Direct observation Medical record (chart) audit Mock/oral exam Multisource feedback Observed structured clinical exam (OSCE) Simulation Standardized patient
Curriculum Mapping	•
Notes or Resources	 Case formulation is a theoretically based explanation or conceptualization of the information obtained from a clinical assessment. It offers a hypothesis about the cause and nature of the presenting problems and is considered an adjunct or alternative approach to the more categorical approach of psychiatric diagnosis. (Wikipedia definition) Agency for Healthcare Research and Quality (AHRQ). Treating Tobacco Use and Dependence: 2008 Update. https://www.ahrq.gov/prevention/quidelines/tobacco/index.html American Society of Addiction Medicine (ASAM). The Performance Measures for the Addiction Specialist Physician. https://www.asam.org/docs/default-

<u>source/advocacy/performance-measures-for-the-addiction-specialist-physician.pdf?sfvrsn=5f986dc2_0, 2021.</u>

- Center for Substance Abuse Treatment. Treatment Improvement Protocols: A Guide to Substance Abuse Services for Primary Care Physicians. Rockville, MD: Substance Abuse and Mental Health Services Administration; 1997. https://www.ncbi.nlm.nih.gov/books/NBK64827/. 2021.
- Center for Substance Abuse Treatment. Treatment Improvement Protocols: Screening and Assessing Adolescents for Substance Use Disorders. Rockville, MD: Substance Abuse and Mental Health Services Administration; 1999. https://www.ncbi.nlm.nih.gov/books/NBK64364/. 2021.
- National Institute on Alcohol Abuse and Alcoholism (NIAAA). Health Professionals & Communities. https://www.niaaa.nih.gov/health-professionals-communities. 2021.
- National Institute on Drug Abuse Medical & Health Professionals (NIDAMED). Clinical Resources. www.drugabuse.gov/nidamed. 2021.

Patient Care 2: Psychotherapy, Behavioral, and Psychosocial Interventions in Substance and Addictive Disorders

A. Uses one or more evidence-based psychotherapeutic interventions in the care of the patient

B. Develops individualized, evidence-based, patient-centered treatment plans

Overall Intent: To use evidence-based psychotherapy and other psychosocial interventions as part of a comprehensive treatment plan for patients with addictive disorders

patients with addictive disorders	
Milestones	Examples
Level 1 Establishes and maintains a therapeutic alliance and provides appropriate psychotherapy	Incorporates elements of motivational interviewing in the initial treatment visit
Sets treatment goals in collaboration with the patient, including community resources	Identifies a patient's stage of change accurately
Level 2 Uses current practice guidelines in evaluation and psychotherapeutic treatment	 Incorporates rating scales and screening tools into evaluation (e.g., Brief Addiction Monitor (BAM))
Develops comprehensive, individualized treatment plans for patients with uncomplicated substance use and addictive disorders	 Discusses harm reduction strategies for a patient using intravenous (IV) fentanyl Suggests changing behavior so patient can avoid driving past a high-trigger location such as a liquor store
Level 3 Participates in the delivery of evidence-based psychotherapy	 Skillfully uses motivational interviewing to integrate the patient's medical and psychiatric consequences of SUD
Incorporates co-occurring medical and psychiatric disorders into a comprehensive individualized treatment plan	Recommends evidence-based psychotherapies to address comorbid psychiatric disorders
Level 4 Delivers various types of evidence- based psychotherapy	Provides group therapy as well as individual therapy (e.g., motivational interviewing, cognitive based therapies – rational therapy, 12-step facilitation, individual drug counseling, community reinforcement approach, contingency management, network therapy, family therapy)
Develops comprehensive, individualized treatment plans for patients with complex presentations	 Coordinates care with providers from other disciplines such as patient's case worker or primary care physician Discusses recommendation for sober living for a patient who has experienced multiple relapses in a non-supportive home environment
Level 5 Competently teaches at least one evidence-based psychotherapy to other learners or contributes to scholarly work in psychotherapy for addictive disorders	Leads a workshop on motivational interviewing

Assessment Models or Tools	Case review in clinical supervision
	Clinical skills verification
	Direct observation
	OSCE or standardized patient
Curriculum Mapping	
Notes or Resources	Fellows can build on previous learning and experience with psychotherapies, applying
	them to patients with substance use and addictive disorders
	Motivational Interviewing (MINT). Understanding Motivational Interviewing.
	https://motivationalinterviewing.org/understanding-motivational-interviewing. 2021.
	• NIAAA. https://www.niaaa.nih.gov/. 2021.
	National Institute on Drug Abuse (NIDA). Behavioral Therapies.
	https://www.drugabuse.gov/publications/principles-drug-addiction-treatment-research-
	<u>based-guide-third-edition/evidence-based-approaches-to-drug-addiction-</u>
	treatment/behavioral-therapies. 2021.
	Substance Abuse and Mental Health Services Administration (SAMHSA).
	https://www.samhsa.gov/. 2021.

Patient Care 3: Pharmacological Interventions for Substance Use and Addictive Disorders

- A. Uses evidence-based pharmacologic treatments for substance use, addictive, and co-occurring disorders, including monitoring of patient response and appropriate adjustment of treatment, includes long-term and acute management
- B. Incorporate medical and psychiatric factors into the individualized treatment plan, with focus on pharmacological treatment **Overall Intent:** To use evidence-based pharmacological treatments to treat substance use and addictive disorders while incorporating medical and psychiatric factors and co-occurring illnesses

medical and psychiatric factors and co-occurring illnesses	
Milestones	Examples
Level 1 Appropriately prescribes commonly used psychopharmacologic agents and recognizes patients with acute intoxication or withdrawal	Orders, prescribes, or dispenses naloxone for a person at risk for opioid overdose
Sets treatment goals in collaboration with the patient, including general indications, dosing parameters, and common side effects for prescribed psychopharmacologic agents	Assesses withdrawal risk from alcohol, opioids, and sedatives and prescribes appropriate pharmacotherapy
Level 2 Appropriately prescribes pharmacologic agents for substance use and addictive disorders, including for the management of intoxication and withdrawal states	 Counsels patient about dosing and side effects of the approved pharmacotherapies for opioid use disorder and prescribes appropriate treatment Explains buprenorphine induction protocol to a patient and collaboratively decides on an in-home induction plan
Develops comprehensive, individualized treatment plans, including psychopharmacology, for patients with uncomplicated substance use and addictive disorders	Appropriately anticipates, counsels, and addresses protracted withdrawals from benzodiazepine
Level 3 Manages pharmacokinetic and pharmacodynamic drug interactions for patients prescribed multiple medications and/or using non-prescribed substances	 Times induction appropriately after the last dose of methadone in a patient transitioning to office-based buprenorphine treatment for opioid use disorder Develops tailored treatment strategies for patients with co-occurring SUDs, psychiatric, and medical problems
Incorporates co-occurring medical and psychiatric disorders into a comprehensive individualized treatment plan, including psychopharmacology	Adjusts pharmacotherapy strategies for persons addicted to fentanyl
Level 4 Titrates dosages, manages side effects and complex drug interactions for patients prescribed multiple medications, manages	 Appropriately manages complex patients with SUD and comorbid conditions such as pregnancy, human immunodeficiency virus (HIV), active tuberculosis, or chronic pain

complex intoxication, withdrawal, and long-term management	Skillfully uses buprenorphine and methadone in addressing both acute and chronic pain and opioid use disorder
Develops comprehensive, individualized treatment plans, including psychopharmacology, for patients with complex presentations	Understands and appropriately incorporates current medication for opioid use disorder regulations into patient care depending on the specific living and working situation of the individual
Level 5 Provides a significant contribution in education or scholarly work in psychopharmacology for addictive disorders	Performs and publishes psychopharmacology research for addictive disorders Teaches course or leads a workshop on psychopharmacology for addictive disorders
Assessment Models or Tools	 Clinical skills verification Direct observation Medical record (chart) audit Multisource feedback Prescription Drug Monitoring Program reports Quality improvement metrics
Curriculum Mapping	
Notes or Resources	 American Society of Addiction Medicine (ASAM). The ASAM 2015 National Practice Guideline for the Use of Medications in the Treatment of Addiction Involving Opioid Use. https://www.asam.org/Quality-Science/quality/npg. 2021. Aspinall EJ, Nambiar D, Goldberg DJ, et al. Are needle and syringe programmes associated with a reduction in HIV transmission among people who inject drugs: A systematic review and meta-analysis. <i>Int J Epidemiol</i>. 2014 Feb:34(1):235-48. https://www.ncbi.nlm.nih.gov/pubmed/24374889. 2021. MINT. https://www.motivationalinterviewing.org/. 2021. National Alliance of Advocates for Buprenorphine Treatment (NAABT). https://www.naabt.org/. 2021. National Harm Reduction Coalition. https://harmreduction.org/. 2021. SAMHSA. Training Materials and Resources. https://www.samhsa.gov/medication-assisted-treatment/training-resources. 2021. SAMHSA/CSAT Treatment Improvement Protocols. Rockville, MD: Substance Abuse and Mental Health Services Administration; 1993. https://www.ncbi.nlm.nih.gov/books/NBK82999/. 2021.

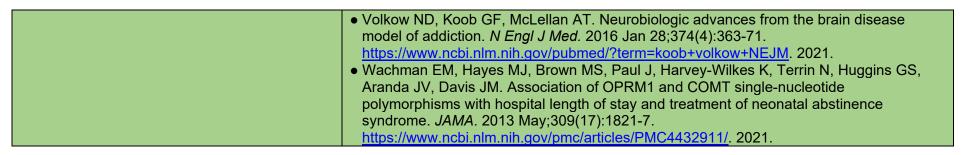
Medical Knowledge 1: Clinical Neuroscience of Substance Use and Addictive Disorders

- A. Neuroanatomy and neurophysiology specific to substance use and addictive disorders
- B. Neuropharmacology of addictive substances
- C. Neuropharmacology of treatment modalities specific to substance use and addictive disorders

Overall Intent: To apply the neuroscientific basis of addiction to explain genetic vulnerability, acute effects, chronic disease development, and treatment targets

and treatment targets	
Milestones	Examples
Level 1 Describes neurobiological and genetic hypotheses of common psychiatric disorders	 Recognizes that roughly half the risk of the development of SUD is attributed to genetic vulnerability
Trypoureses or common psychiatric disorders	Describes the role of dopamine and other neurotransmitters
Describes the categories of common and	Categorizes gamma hydroxybutyrate (GHB) as a sedative
uncommon addictive substances	Identifies Kratom as having opioid and stimulant properties
ancommon addictive substances	• Identifies Matori as having opioid and stillidiant properties
Describes the general indications and common side effects for commonly prescribed psychopharmacologic agents for addictive disorders	• Explains the risks, benefits, and alternatives of disulfiram for alcohol use disorder
Level 2 Describes the basic neuroanatomy of addictive disorders	 Maps the neuroanatomy of the limbic system with attention to the reward system of the nucleus accumbens and the ventral tegmental area
Demonstrates knowledge of the basic principles of the neuropharmacology of common addictive substances	Contrasts the mechanisms of action of methadone, buprenorphine, and naltrexone/naloxone at the mu opioid receptor
Describes the neuropharmacology and mechanisms of action of agents used for treatment of addictive disorders	Compares and contrasts how the five main classes of substances modulate the reward system through various receptor targets
Level 3 Describes the basic and neurophysiology related to the pathophysiology of addictive disorders	Describes how the use of opioids results in persistent dysregulation of receptor density
Describes the detailed neuropharmacology of all classes of addictive substances including emerging addictive substances	Discusses the neuropharmacology of Kratom
Demonstrates understanding of the detailed	Explains how the complex interaction between opioid agonist treatment and
mechanisms of action and side effects of	sedative/hypnotics increases overdose risk

pharmacologic agents for addictive disorders, including the potential for medication interactions	Is aware of the risk of interaction of gabapentin and opioid medications
Level 4 Incorporates the latest research findings into discussions of the neuroscience of addictive disorders	Describes how single nucleotide polymorphisms modulate clinical expression of withdrawal
Teaches others about the neuropharmacology of addictive substances	Differentiates the synaptic location of action of methamphetamine versus cocaine
Integrates knowledge of neuropharmacology into selection of appropriate agents for patients	Explains how different sedative/hypnotics act on the gamma aminobutyric acid/glutamate system and uses this information to select an appropriate medication
Level 5 Designs a neuroscience course focusing on substance use and addictive disorders	Creates a teaching module for pediatrics residents on how the developing brain is more vulnerable to addiction
Participates in a scholarly activity related to the neuroscience or neuropharmacology of addiction	Participates in and presents research on functional magnetic resonance imaging (fMRI) data on cocaine-induced brain changes at a local or national meeting
Assessment Models or Tools	Case-based discussion
	Direct observation
	 Journal club presentation Practice review questions (e.g., ASAM, ACAAM)
Curriculum Mapping	•
Notes or Resources	ASAM and ACAAM review questions
	APA textbook of substance abuse study guide
	• Fralin Biomedical Research Institute. Neurocircuitry of Addiction: An Alcohol Perspective.
	https://www.youtube.com/watch?reload=9&app=desktop&v=JkEy0sovpgl. 2021.
	• Koob GF, Le Moal M. <i>Neurobiology of Addiction</i> . Cambridge, MA: Academic Press; 2006. https://www.sciencedirect.com/science/book/9780124192393. 2021.
	National Institute on Drug Abuse. The Neurobiology of Addiction.
	https://www.drugabuse.gov/publications/teaching-addiction-science/neurobiology-drug-addiction. 2021.
	 Ries RK, Fiellin DA, Miller SC, Saitz R. Section 1: Basic science and core concepts. In: The ASAM Principles of Addiction Medicine. 5th ed. Philadelphia, PA: Wolters Kluwer Health/Lippincott Williams & Wilkins; 2014. ISBN:978-1451173574.



Medical Knowledge 2: Psychopathology

- A. Knowledge of the developmental trajectories, risk factors, biological, environmental, social, psychological, and epidemiologic factors that contribute to the development of addictive disorders
- B. Knowledge of criteria to determine appropriate level of care for the patient (including risk factors for morbidity and mortality)
- C. Knowledge at the interface of addiction psychiatry and other fields of medicine

Overall Intent: To understand the biological, social, and psychological factors contributing to the development of addictive disorders, and how such factors effect treatment strategies, risk levels, and prognosis

now such factors effect treatment strategies, risk levels, and prognosis		
Milestones	Examples	
Level 1 Demonstrates knowledge of risk factors that contribute to the development of addictive disorders	Lists risk factors for the development of an alcohol use disorder	
Describes appropriate criteria to determine the necessary level of care for the patient	Lists medical conditions that indicate a need for inpatient rather than outpatient detoxification from alcohol	
Demonstrates sufficient knowledge to perform initial evaluations of patients with medical, psychiatric, and addictive disorders	Conducts appropriate initial evaluations of new patients to include screening for relevant psychiatric, addictive, and medical conditions with occasional supervision	
Level 2 Describes biological, social, psychological, and epidemiological factors that contribute to or protect against the development of addictive disorders	Discusses the impact of unemployment and homelessness on a patient's risk for addiction	
Incorporates risk of morbidity and mortality from substance use in describing the appropriate level of care for the patient	 Considers a patient's history of withdrawal seizures in determining the appropriate level of care for detoxification from alcohol with limited supervision Considers a patient's medical comorbidities and psychosocial burden in determining the appropriate level of care 	
Describes the medical effects of addictive substances and psychiatric comorbidity	Describes the impact of continued cocaine use in terms of medical and psychiatric risk for a patient with a history of heart disease and bipolar disorder	
Level 3 Describes the developmental trajectories of addictive disorders	Discusses the likely trajectory of opioid use disorder for a 20-year-old patient presenting for treatment	
Consistently applies appropriate criteria to determine necessary level of care for patients	Consistently incorporates medical, psychiatric, and psychosocial risk factors when determining the appropriate level of care for detoxification from alcohol	

Applies knowledge of addictive and co-occurring conditions in patients with medical and psychiatric disorders	Develops a treatment plan that considers the impact of continued cocaine use on a patient's anxiety disorder and hypertension
Level 4 Applies knowledge of the biological, environmental, social, psychological, and epidemiologic factors that contribute to the development of addictive disorders	Develops a treatment plan that comprehensively incorporates a patient's risk factors related to family history, recent unemployment, and divorce into the treatment of alcohol use disorder
Applies current practice guidelines for the treatment of addictive disorders	Independently and consistently develops treatment plans for alcohol use disorder that are based on current practice guidelines
Demonstrates advanced knowledge sufficient to treat patients with complex medical, psychiatric, and addictive co-occurring disorders	 Consistently and independently manages the treatment of patients with alcohol use disorder, depression, alcoholic hepatitis, and cirrhosis Manages patients with significant addiction and co-occurring psychopathology (including personality disorder) while optimizing outcomes
Level 5 Teaches others about or engages in research on biological, environmental, social, and psychological factors that contribute to the development of addictive disorders	Delivers a lecture to medical students on the biological, environmental, social, and psychological factors that contribute to the development of opioid use disorder
Teaches others about or engages in research related to level of care and treatment guidelines	Develops a lecture series for general psychiatry residents on levels of care for addictive disorders
Teaches others about or engages in research related to the interface of medical, psychiatric, and addictive disorders	Collaborates in research evaluating treatment approaches for patients with co-occurring bipolar disorder and cocaine use
Assessment Models or Tools	 Assessment of case presentation Case review Direct observation Medical record (Chart) audit Portfolio review Written examination
Curriculum Mapping	

Notes or Resources	 Brady KT, Levin FR, Galanter M, Kleber HD. The American Psychiatric Association Publishing: Textbook of Substance Use Disorder Treatment. 6th ed. Washington, DC: American Psychiatric Association Publishing; 2021. ISBN:978-1615372218. Kaminer Y. Youth Substance Abuse and Co-occurring Disorders. Arlington, VA: American Psychiatric Publishing; 2016. ISBN:978-1-58562-497-3. Kendler KS, Prescott CA. Genes, Environment, and Psychopathology: Understanding the Causes of Psychiatric and Substance Use Disorders. 1st ed. New York, NY: Guilford
	Press; 2007. ISBN:978-1593856458. • Shadur JM, Lejuez CW. Adolescent substance use and comorbid psychopathology: Emotion regulation deficits as a transdiagnostic risk factor. <i>Current Addiction Reports</i> . 2015;2(4):354-363. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4753079/ . 2021.

Medical Knowledge 3: Psychotherapy, Behavioral, and Psychosocial Treatments (Individual, Group, and Family Therapies; Motivational-Based Therapies; Contingency \Management; 12-step Facilitation; Self-Help Groups; Cognitive Behavioral Therapies including Relapse Prevention; Comprehensive Rehabilitation Approaches; and Integration of Psychotherapy and Psychopharmacology

A. Knowledge of the theoretical underpinnings, techniques, components and evidence base of the psychotherapies and behavioral and psychosocial treatments specific to substance use and addictive disorders

Overall Intent: To understand the understand the principles, evidence, and techniques for use of non-pharmacologic treatments for substance use and addictive disorders

use and addictive disorders	
Milestones	Examples
Level 1 Lists the currently available non-	• Is aware of the existence of evidence-based research into non-pharmacologic treatments
pharmacologic treatment modalities for	for addictive disorders
addictive disorders	
Level 2 Describes basic theoretical principles,	Describes at least one study on the evidence-based research into non-pharmacologic
components, and techniques for the use of	treatments of addictive disorders
several non-pharmacologic treatments for	
addictive disorders	
Level 3 Demonstrates knowledge of the	Critically discusses a key study describing the evidence for use of non-pharmacologic
evidence base for non-pharmacological	treatment for addictive disorders
treatments for addictive disorders	
Level 4 Demonstrates comprehensive	Describes, in detail, the current evidence for use of behavioral, psychotherapeutic, and
knowledge of the current evidence for non-	psychosocial treatments for addictive disorders
pharmacological treatments for addictive	Describes the principles behind combining pharmacotherapy with behavioral therapies for
disorders	treating SUD and list several combinations that were studied
Level 5 Teaches others or engages in research	Performs a comprehensive review on evidence-based treatments and presents to
on the delivery of non- pharmacological	colleagues
treatments for addictive disorders	Publishes research on psychosocial treatments for addictive disorders
Assessment Models or Tools	Didactic presentation
	Journal club performance
	Multisource feedback
	Written examination
Curriculum Mapping	•

Notes or Resources	 Bowen S, Chawla N, Grow J, Marlatt GA. Mindfulness-Based Relapse Prevention for Addictive Behaviors: A Clinician's Guide. 2nd ed. New York, NY: Guilford Publications; 2021. ISBN:978-1462545315. Kadden R. Cognitive-Behavioral Coping Skills Therapy Manual: A Clinical Research Guide for Therapists Treating Individuals with Alcohol Abuse and Dependence. No. 94. US Department of Health and Human Services, Public Health Service, National Institutes of Health, National Institute on Alcohol Abuse and Alcoholism; 1995. ISBN:978-0788108990. Miller PM. Evidence-Based Addiction Treatment. Burlington, MA: Academic Press; 2009. ISBN:978-0123743480. Miller WR, Rollnick S. Motivational Interviewing: Helping People Change. New York, NY: Guilford Press; 2012. ISBN:978-1609182274. Velasquez MM, Crouch C, Stephens NS, DiClemente CC. Group Treatment for Substance Abuse: A Stages-of-Change Therapy Manual. 2nd ed. New York, NY: Guilford Publications; 2015. ISBN:978-1462523405. Witkiewitz KA, Marlatt GA. Therapist's Guide to Evidence-Based Relapse Prevention. 1st ed. Burlington, MA: Elsevier; 2007. ISBN:978-0123694294.
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Systems-Based Practice 1: Patient Safety and Quality Improvement Overall Intent: To analyze patient safety events, appropriately disclose patient safety events, and participate in quality improvement	
Milestones	Examples
Level 1 Demonstrates knowledge of common patient safety events	Recognizes mortality, morbidity, adverse events, and near misses as reportable events
Demonstrates knowledge of how to report patient safety events	Identifies institutional mechanisms for reporting patient safety events
Demonstrates knowledge of basic quality improvement methodologies and metrics	• Lists and describes the basic elements of a Plan, Do, Study, Act (PDSA) cycle
Level 2 Identifies system factors that lead to patient safety events	• Identifies hand-off and data reporting deficiencies which have led to errors in patient care
Reports patient safety events through institutional reporting systems (simulated or actual)	Consistently reports medication or other systematic errors using institution-specific reporting mechanisms
Describes local quality improvement initiatives (e.g., reduced infection rates, overdose rates, suicide rates; increased access to evidence-based treatment)	Describes an institutional quality improvement initiative to improve medication reconciliation in the electronic health record
Level 3 Participates in analysis of patient safety events (simulated or actual)	Meaningfully participates in a root cause analysis of a patient medication error
Participates in disclosure of patient safety events to patients and families (simulated or actual)	Informs the patient and their family of the medication or other error and its consequences with attending assistance
Participates in local quality improvement initiatives	Participates in the institutional quality improvement initiative on medication reconciliation
Level 4 Conducts analysis of patient safety events and offers error prevention strategies (simulated or actual)	Presents a morbidity and mortality (M and M) conference on a patient medication error and possible measures to prevent future errors

Discloses patient safety events to patients and families (simulated or actual)	Independently informs the patient and their family of the medication or other error and its consequences
Demonstrates the skills required to identify, develop, implement, and analyze a quality improvement project	Designs and conducts their own quality improvement project on preventing errors
Level 5 Actively engages teams and processes to improve systems to prevent patient safety events	Becomes a resident patient safety representative at his or her institution
Role models or mentors others in the disclosure of patient safety events	Supervises another learner as the learner informs a patient of a minor medication or other error
Creates, implements, and assesses quality improvement initiatives at the institutional or community level	Develops and leads an institution-wide quality improvement initiative related to medication or other patient safety errors
Assessment Models or Tools	 Assessment of case presentation Assessment of M and M presentation Direct observation Quality improvement project Simulation
Curriculum Mapping	
Notes or Resources	 AADPRT. Model Curricula in Quality Improvement. https://portal.aadprt.org/user/vto/category/600. AMA model American Board of Psychiatry and Neurology, Inc. (ABPN). Patient Safety Activity. https://www.abpn.com/maintain-certification/moc-activity-requirements/patient-safety-
	 activity/. 2021. Department of Veterans Affairs. Patient Safety Curriculum Workshop. https://www.patientsafety.va.gov/professionals/training/curriculum.asp. 2021. Institute for Healthcare Improvement (IHI). Open School. http://www.ihi.org/education/ihiopenschool/Pages/default.aspx. 2021.

Systems-Based Practice 2: System Navigation for Patient-Centered Care	
Overall Intent: To effectively navigate the health care system, including the interdisciplinary team and other care providers, to adapt care to	
	lity patient outcomes; to coordinate patient care, safely transition care, and appropriately
adapt care to meet community needs	
Milestones	Examples
Level 1 Demonstrates knowledge of care coordination	Identifies the members of the interprofessional team, including physicians, nurses, psychologists, and other allied health professionals and describes their roles
Identifies key elements for safe and effective transitions of care and hand-offs	Lists the essential components of an effective sign-out and care transition including sharing information necessary for successful on-call/off-call transitions
Demonstrates awareness of population and community health needs and disparities	Recognizes that there are racial disparities in the receipt of medication for opioid use disorder
Level 2 Coordinates care of patients in routine clinical situations effectively using the roles of the interprofessional teams	Contacts interprofessional team members for routine cases and with occasional supervision can ensure all necessary referrals, testing, and care transitions are made
Performs safe and effective transitions of care/hand-offs in routine clinical situations	Performs a routine case sign-out and occasionally needs direct supervision to identify and triage cases or calls
Identifies specific population and community health needs and inequities for their local population	Identifies that Latino men in the local community are not adequately screened for alcohol use disorders
Level 3 Coordinates care of patients in complex clinical situations effectively using the roles of their interprofessional teams	Sees a patient in the emergency department and effectively coordinates care and consults with the assertive community treatment team who has been managing the patient
Performs safe and effective transitions of care/hand-offs in complex clinical situations	Performs safe and effective transitions of care on clinical service at shift change and with the rare need for supervision
Uses local resources effectively to meet the needs of a patient population and community	Participates in meetings with local religious leaders to discuss the need for alcohol use disorders screening in the community
Level 4 Role models effective coordination of patient-centered care among different disciplines and specialties	Leads students and more junior team members regarding the use of appropriate interprofessional teams and ensures necessary resources have been arranged

Role models and serves as a patient advocate for safe and effective transitions of care/hand-offs within and across health care delivery systems including outpatient settings	Provides efficient hand-off to the weekend team, and coordinates and prioritizes consultant input for a new high-risk diagnosis to ensure the patient gets appropriate follow-up
Participates in changing and adapting practice to provide for the needs of specific populations	Offers alcohol use disorders screening at local cultural centers
Level 5 Analyzes the process of care coordination and leads in the design and implementation of improvements	Works with hospital or ambulatory site team members or administration to analyze care coordination; takes a leadership role in designing and implementing changes to improve care coordination
Improves quality of transitions of care within and across health care delivery systems to optimize patient outcomes	Works with a quality improvement mentor to identify better hand-off tools for on-call services
Leads innovations and advocates for populations and communities with health care inequities	 Interacts constructively and proactively with other medical services to ensure optimal outcomes for patients with severe medical, psychiatric, and addictive comorbidities Identifies that Hispanic men in the local community are less likely to be screened for alcohol use disorders and develops a program to improve screening opportunities
Assessment Models or Tools	 Assessment during interdisciplinary rounds Direct observation Medical record (chart) audit Multisource feedback Portfolio review Review of sign-out tools, use and review of checklists
	Simulation
Curriculum Mapping	• Control of the cont
Notes or Resources	 American Psychiatric Association (APA). APA Community Programs. https://www.psychiatry.org/psychiatrists/cultural-competency/engagement-opportunities/apa-community-programs. 2021. CDC. Population Health Training. https://www.cdc.gov/pophealthtraining/whatis.html. 2021. Metzl JM, Hansen H. Structural competency: Theorizing a new medical engagement with stigma and inequality. Soc Sci Med. 2014;103:126-133. https://www.sciencedirect.com/science/article/pii/S0277953613003778?via%3Dihub. 2021.

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2021. ● Unequal Treatment – Beyond Disparities
● Unequal Treatment – Beyond Dispanties

Systems-Based Practice 3: Physician Role in Health Care Systems Overall Intent: To identify components of the health care system, to promote health care advocacy, and to transition to independent practice **Milestones Examples** • Recognizes the role of key facets of the health care system such as insurance Level 1 Identifies key components of the complex health care system companies, hospitals, clinics, and the government Describes practice models and basic addiction Lists large health care delivery systems relevant to the region such as managed care care payment systems corporations, community mental health and state hospital systems, and understands the basic differences between private insurance, Medicaid, Medicare, and Veterans Affairs (VA) eligibility

Identifies basic knowledge domains for effective transition to practice educational program Level 2 Describes how components of a • Discusses issues related to insurance coverage for medications for addiction treatment complex health care system are interrelated,

Identifies barriers to care in different health care systems

Demonstrates use of information technology and documentation required for medical practice

Level 3 Discusses how individual practice affects the broader system

Describes core administrative knowledge

needed for transition to practice

and how this impacts patient care

Engages with patients in shared decision making and advocates for appropriate care and parity

Level 4 Manages various components of the complex health care system to provide highvalue, efficient, and effective patient care and transition of care

Obtains a guide to starting fellowship and studies it in preparation for beginning of the

 Raises concern about an insurance company not covering an appropriate level of care for a patient with SUD, such as inpatient, residential, or intensive outpatient programs

• Uses a note template to ensure all documentation requirements are met

• Raises concern about unnecessary tests for a patient and how they increase costs for that patient and others

• Considers cost-effectiveness, presents several medication options to a patient, works through the choice of medication with the patient and communicates the rationale to the third-party payor

• Understands the process of contract negotiations, choosing malpractice insurance carriers, and basic regulatory requirements for addiction psychiatry practice

• Works with members of the interdisciplinary team to ensure health care parity for patients with SUD

Advocates for patient care needs including mobilizing community resources	Encourages other physicians to use pharmacotherapy for addiction treatment
Analyzes individual practice patterns and professional requirements in preparation for practice	Reviews requirements and prepares for subspecialty board certification
Level 5 Advocates for or leads systems change that enhances high-value, efficient, and effective patient care and transition of care	Works with community or professional organizations to advocate for incorporation of addiction treatment to the general psychiatric or medical services
Participates in advocacy activities for access to care in addiction treatment and reimbursement	Testifies before the state legislature on behalf of the state psychiatric society regarding issues of addiction health parity including coverage of medications and various levels of care
Educates others to prepare them for transition to practice	Develops a presentation for senior residents on how to run an addiction-focused psychiatric practice
Assessment Models or Tools	Direct observation
	Multisource feedback
	Review of committee service
	Review of leadership roles
	Self-evaluation
Commissations Managing	Simulation
Curriculum Mapping Notes or Resources	• AADDDT Cystema Daged Drastics Cymrigylyns far Daychietr (Dagidente
Notes of Resources	AADPRT. Systems-Based Practice Curriculum for Psychiatry Residents. https://portal.aadprt.org/public/vto/categories/Virtual%20Classroom/Model%20Curricula%20%20AADPRT%20Peer-
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Practice-Based Learning and Improvement 1: Evidence-Based and Informed Practice Overall Intent: To appraise and apply evidence-based best practices	
Milestones	Examples
Level 1 Demonstrates how to access and summarize available evidence, and incorporate patient preferences and values, to care for a routine patient	Identifies the clinical problem and obtains the appropriate evidence-based guideline for the patient
Level 2 Articulates clinical questions and elicits patient preferences and values to guide evidence-based care	 Devises a PubMed and PsychInfo search to determine best psychotherapy approach for treatment of a female patient with social anxiety disorder and opioid use disorder who does not want to take medications because she is trying to get pregnant
Level 3 Locates and applies the best available evidence, integrated with patient preference, to the care of complex patients	Selects the best medication option for a patient with bipolar disorder and alcohol use disorder by prioritizing meta-analysis data over case or anecdotal reports
Level 4 Critically appraises conflicting evidence and applies it to guide the care of an individual patient	Assesses the evidence base for alternative treatment options when their patient with alcohol use disorder fails all first line treatment options
Level 5 Mentors others to critically appraise and apply evidence for complex patients, and/or participates in the development of guidelines	Formally teaches others how to find and apply best practice guidelines
Assessment Models or Tools	 Assessment of case presentation Case review Direct observation Journal Club Learning portfolio Written examination
Curriculum Mapping	
Notes or Resources	 APA. Clinical Practice Guidelines. https://www.psychiatry.org/psychiatrists/practice/clinical-practice-guidelines. Drake RE, Goldman HH, Leff HS, et al. Implementing evidence-based practices in routine mental health service settings. <i>Psychiatr Serv.</i> 2001;52(2):179-182. https://ps.psychiatryonline.org/doi/full/10.1176/appi.ps.52.2.179. Guyatt G, Rennie D, Meade MO, Cook DJ. <i>Users' Guides to the Medical Literature: A Manual for Evidence-Based Clinical Practice</i>. 3rd ed. New York, NY: McGraw Hill; 2015. https://jamaevidence.mhmedical.com/book.aspx?bookld=847. U.S. Department of Veterans Affairs. VA-DD Clinical Practice Guidelines. https://www.healthquality.va.gov/. 2021.

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alternatives in narrowing the gap(s) between

expectations and actual performance

Practice-Based Learning and Improvement 2: Reflective Practice and Commitment to Personal Growth Overall Intent: To know how to seek performance data, to conduct reflective practice, and to create and use a learning plan **Milestones Examples** • Articulates a professional improvement goal for themselves Level 1 Accepts responsibility for personal and professional development by establishing goals Identifies the factors which contribute to gap(s) Identifies an area of weakness in medical knowledge that affects ability to care for between expectations and actual performance patients Recognizes opportunities to improve Begins to seek ways to determine where improvements are needed and makes some performance specific goals that are reasonable to execute and achieve Level 2 Demonstrates openness to Accepts and incorporates feedback into goals performance data (feedback and other input) to inform goals Analyzes and reflects on the factors which • After working on inpatient service for a week, notices own difficulty in describing contribute to gap(s) between expectations and substance-induced psychotic symptoms and asks the attending for assistance in better distinguishing and identifying symptoms of thought disorder in patients with substanceactual performance induced psychosis Designs and implements a learning plan, with • Uses feedback with a goal of improving communication skills with peers/colleagues, staff supervision members, and patients the following week **Level 3** Seeks performance data episodically • Humbly acts on input and is appreciative and not defensive • Takes input from peers/colleagues and supervisors to gain complex insight into personal Analyzes, reflects on, and institutes behavioral change(s) to narrow the gap(s) between strengths and areas to improve expectations and actual performance Independently creates and implements a Discusses with supervisor feedback regarding motivational interviewing skills based on learning plan progress notes, videotaped sessions, or other modalities to better learn about nonverbal communication Level 4 Seeks performance data consistently • Consistently and independently creates a learning plan for each rotation Challenges assumptions and considers Consistently identifies ongoing gaps and chooses areas for further development

Uses performance data to measure the effectiveness of the learning plan, and when necessary, improves it	Adapts learning plan using updated feedback when multisource assessments do not improve
Level 5 Role models consistently seeking performance data	Consistently acknowledges own areas of weakness with supervisors and colleagues
Mentors others on reflective practice	Encourages other learners on the team to consider how their behavior affects the rest of the team
Facilitates the design and implementation of learning plans for others	Assists a more junior learner in devising a learning plan
Assessment Models or Tools	 Direct observation Learning portfolio Multisource feedback Review of learning plan
Curriculum Mapping	•
Notes or Resources	 Burke AE, Benson B, Englander R, Carraccio C, Hicks PJ. Domain of competence: Practice-based learning and improvement. <i>Acad Pediatr.</i> 2014;14(2 Suppl):S38-S54. https://www.academicpedsjnl.net/article/S1876-2859(13)00333-1/fulltext. 2021. Hojat M, Veloski JJ, Gonnella JS. Measurement and correlates of physicians' lifelong learning. <i>Acad Med.</i> 2009;84(8):1066-1074. https://journals.lww.com/academicmedicine/Fulltext/2009/08000/Measurement and Correlates of Physicians Lifelong.21.aspx. 2021. Lockspeiser TM, Schmitter PA, Lane JL, Hanson JL, Rosenberg AA, Park YS. Assessing residents' written learning goals and goal writing skill: Validity evidence for the learning goal scoring rubric. <i>Acad Med.</i> 2013;88(10):1558-1563. https://journals.lww.com/academicmedicine/Fulltext/2013/10000/Assessing_Residents_Written_Learning_Goals_and.39.aspx. 2021.

Professionalism 1: Professional Behavior and Ethical Principles	
Overall Intent: To recognize and address lapses in ethical and professional behavior, demonstrates ethical and professional behaviors, and use appropriate resources for managing ethical and professional dilemmas	
Milestones	Examples
Level 1 Identifies and describes core professional behavior	Lists punctuality, accountability, and a sense of patient ownership as professionalism
Recognizes that one's behavior in professional settings affects others	Recognizes that arriving late negatively impacts clinic staff and patient care
Demonstrates knowledge of core ethical principles	Discusses the basic principles underlying ethics (beneficence, nonmaleficence, justice, autonomy) and professionalism (professional values and commitments), and how they apply in various situations (e.g., informed consent process)
Level 2 Demonstrates professional behavior in routine situations	Completes clinical documentation within mandated timeframe
Takes responsibility for own professionalism lapses and responds appropriately	Apologizes for the lapse when appropriate and takes steps to make amends if needed
Analyzes straightforward situations using ethical principles	Recognizes the conflict between autonomy and beneficence in decisions regarding involuntary treatment
Level 3 Demonstrates professional behavior in complex or stressful situations	Remains calm and respectful when dealing with a combative patient
Describes when and how to appropriately report professionalism lapses in others, including strategies for addressing common barriers to reporting	Is familiar with institutional procedures and state laws regarding impaired physicians
Analyzes complex situations using ethical principles and recognizes when help is needed	Navigates conflicting ethical principles of autonomy and beneficence when considering breeching patient confidentiality and consults supervising attending
Level 4 Recognizes situations that may trigger professionalism lapses and intervenes to	Recognizes that an on-call colleague appears sleep deprived and offers to switch call with her for that night or reminds her how to access backup
prevent lapses in self and others	Notices when a patient triggers an emotional reaction and asks for help with the case
Responds appropriately to professionalism lapses of colleagues	Gives feedback to a colleague when their behavior fails to meet professional expectations in the moment for minor or moderate single episodes of unprofessional behavior

Recognizes and uses appropriate resources for managing and resolving ethical dilemmas as needed. (e.g., ethics consultations, literature review, risk management/legal consultation)	Refers to American Medical Association or American Osteopathic Association Code of Ethics to identify and resolve ethical issues
Level 5 Role models professional behavior and ethical principles	Serves as a peer consultant on difficult professionalism and ethical issues
Seeks to address issues of lapses in professionalism on a systems level	 Participates in an organizational work group to review and update substance use disorder questions on licensing forms Provides support to professionals seeking treatment for substance use disorders
Identifies and seeks to address system-level factors that induce or exacerbate ethical problems or impede their resolution	Volunteers to participate on the physician health committee
Assessment Models or Tools	 Direct observation Multisource feedback Oral or written self-reflection (e.g., of a personal or observed lapse, ethical dilemma, or systems-level factors) Simulation
Curriculum Mapping	•
Notes or Resources	 The two Professionalism subcompetencies reflect the following overall values: residents must demonstrate a commitment to carrying out professional responsibilities and adherence to ethical principles, and residents must develop and acquire a professional identity consistent with values of oneself, the specialty, and the practice of medicine. Residents are expected to demonstrate compassion, integrity, and respect for others; sensitivity to diverse populations; responsibility for patient care that supersedes self-interest; and accountability to patients, society, and the profession. For milestones regarding health disparities, see Systems-Based Practice 2. ABIM Foundation. American Board of Internal Medicine. Medical professionalism in the new millennium: A physician charter. Annals of Internal Medicine. 2002;136(3):243-246. https://annals.org/aim/fullarticle/474090/medical-professionalism-new-millennium-physician-charter. 2021. American Medical Association. Ethics. https://www.ama-assn.org/delivering-care/ama-code-medical-ethics. 2021. American Psychiatric Association (APA). Ethics. https://www.psychiatry.org/psychiatrists/practice/ethics. 2021.

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Professionalism 2: Accountability/Conscientiousness	
Overall Intent: To take responsibility for one's own actions and the impact on patients and other members of the health care team	
Milestones	Examples
Level 1 Takes responsibility to complete tasks and responsibilities	Responds promptly to reminders from program administrator to complete work-hour logs
Introduces self as patient's fellow physician	Introduces self as a physician fellow
Level 2 Performs tasks and responsibilities in a timely manner with appropriate attention to detail in routine situations; identifies potential contributing factors for lapses, and describes strategies for ensuring timely task completion in the future	Returns phone calls from patients and documents the encounter in the record
Accepts the role of the patient's physician and takes responsibility (under supervision) for ensuring that the patient receives the best possible care	 Follows up on patient's electrocardiogram (EKG) results without prompting Refers a patient for a sleep study when symptoms are reported
Level 3 Performs tasks and responsibilities in a timely manner with appropriate attention to detail in complex or stressful situations	Notifies resident on day service about overnight call events during transition of care or hand-off to avoid patient safety issues and compromise of patient care
Is recognized by self, patient, patient's family, and medical staff members as the patient's primary psychiatric addiction care provider	Patient and family members refer to the fellow as the treating physician
Level 4 Recognizes when others are unable to complete tasks and responsibilities in a timely manner and assists in problem solving	Takes on a new patient in the morning when other fellows are occupied
Displays increasing autonomy and leadership in taking responsibility for ensuring the patients receive the best possible care	 Takes responsibility for potential adverse outcomes and professionally discusses with the interdisciplinary team Collaborates with the nurse manager to streamline patient discharges
Level 5 Provides innovative ideas/plans on improvements to system outcomes	Leads a work group or creates a service to improve outcomes for patients with complex addiction and medical illness

Serves as a role model in demonstrating responsibility for ensuring that patients receive the best possible care	 Initiates and leads a journal club to review latest evidence-based guidelines Initiates and leads an M and M to discuss ways to improve systems of care
Assessment Models or Tools	 Compliance with deadlines and timelines Direct observation Multisource feedback Self-evaluations and reflective tools Simulation
Curriculum Mapping	
Notes or Resources	 Code of conduct from fellow/resident institutional manual Expectations of residency program regarding accountability and professionalism

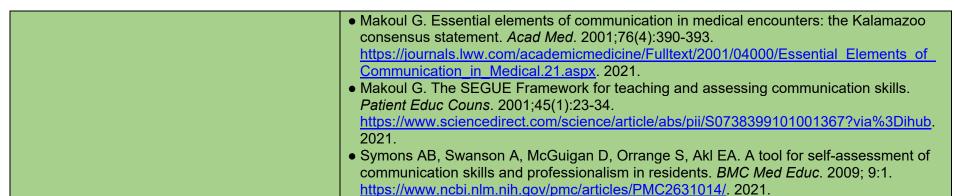
Professionalism 3: Well-Being Overall Intent: To manage and improve own personal and professional well-being in an ongoing way		
Milestones	Examples	
Level 1 Recognizes the importance of addressing personal and professional well-being	 Open to discussing well-being concerns as they might affect performance Reflects on small wins in clinical practice 	
Level 2 Lists available resources for personal and professional well-being	Independently identifies wellness activities (e.g., fitness classes, therapy) to support well-being during the educational program	
Describes institutional resources designed to promote well-being	Knows how to contact employee assistance program (EAP) and wellness office	
Level 3 With assistance, proposes a plan to promote personal and professional well-being	With supervision, assists in developing a personal learning or action plan to address factors potentially contributing to burnout	
Recognizes which institutional factors positively or negatively affect well-being	Identifies the impact of moonlighting on well-being	
Level 4 Independently develops a plan to promote personal and professional well-being	Works to prevent, mitigate and intervene early during stressful periods Develops healthy unwinding routine to promote physical well-being	
Describes institutional programs designed to examine systemic contributors to burnout	Develops a list of institutional wellness resources and shares it with colleagues	
Level 5 Creates institutional level interventions	Establishes a mindfulness program open to all employees	
that promote colleagues' well-being	Creates and leads a resiliency training for learners	
Contributes to institutional programs designed to examine systemic contributors to burnout, or participates in research in this area	Participates on the institutional well-being committee	
Assessment Models or Tools	Direct observations Institutional online training modules	
	Participation in institutional or community well-being programs	
	Well-being or burnout self-assessments	
Curriculum Mapping		
Notes or Resources	 This subcompetency is not intended to evaluate a fellow's well-being, but to ensure each fellow has the fundamental knowledge of factors that impact well-being, the mechanisms by which those factors impact well-being, and available resources and tools to improve well-being. 	

- Professional behavior refers to the global comportment of the fellow in carrying out clinical and professional responsibilities. This includes:
 - o being reliable, responsible, and trustworthy (e.g., knows and fulfills assignments without needing reminders)
 - being respectful and courteous (e.g., listens to the ideas of others, is not hostile or disruptive, maintains measured emotional responses and equanimity despite stressful circumstances)
 - o timeliness (e.g., reports for duty, answers pages, and completes work assignments on time)
 - o maintaining professional appearance and attire
 - o maintaining professional boundaries
 - o understanding that the role of a physician involves professionalism and consistency of one's behaviors, both on and off duty
- These descriptors and examples are not intended to represent all elements of professional behavior. Fellows are expected to demonstrate responsibility for patient care that supersedes self-interest. It is important that fellows recognize the inherent conflicts and competing values involved in balancing dedication to patient care with attention to the interests of their own well-being and responsibilities to their families and others. Balancing these interests while maintaining an overriding commitment to patient care requires, for example, ensuring excellent transitions of care, sign-out, and continuity of care for each patient during times that the fellow is not present to provide direct care for the patient.
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 2021.
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Interpersonal and Communication Skills 1: Patient and Family-Centered Communication		
Overall Intent: To deliberately use language and behaviors to form constructive relationships with patients, to identify communication		
barriers including self-reflection on personal biases, and minimize them in the doctor-patient relationships; to organize and lead		
communication around shared decision making		
Milestones	Examples	
Level 1 Uses language and nonverbal	• Self-monitors and controls tone, nonverbal responses, and language and asks questions	
communication to demonstrate empathic	to invite patient/family participation	
curiosity, respect, and to establish rapport		
Identifies common barriers to effective	Identifies the need for an interpreter for a patient with a hearing impairment	
communication		
Recognizes communication strategies may	• Avoids modical jargen when talking to nation to make a sure communication is at the	
need to be adjusted based on clinical context	 Avoids medical jargon when talking to patients, makes sure communication is at the appropriate level to be understood by a lay person 	
Level 2 Establishes a therapeutic relationship in	Establishes a developing, professional relationship with patients/families, with active	
straightforward encounters using active listening	listening, attention to affect, and questions using non-stigmatizing language that explore	
and clear language	the optimal approach to daily tasks	
33.	and a process of the same of t	
Identifies complex barriers to effective	Identifies the need for alternatives when a patient refuses to use an interpreter	
communication		
Organizes and initiates communication with	Takes lead in organizing a meeting time and agenda with the patient, family, and	
patient/family by introducing stakeholders,	subspecialist team; begins the meeting, reassessing patient and family understanding of	
setting the agenda, clarifying expectations, and verifying understanding of the clinical situation	need for medication	
Level 3 Establishes a therapeutic relationship in	Establishes and maintains a therapeutic relationship with a challenging patient and can	
challenging patient encounters; uses nonverbal	articulate personal challenges in the relationship, how their personal biases may impact	
communication skills effectively	the relationship, and strategies to use going forward	
	and residues sept and assets to does going remaind	
When prompted, reflects on personal biases	Establishes a relationship with a patient who is reluctant to attend mandated visits	
that may contribute to communication barriers		
With guidance, sensitively and compassionately	• Elicits what is most important to the patient and family, and acknowledges uncertainty in	
delivers medical information, elicits	the medical complexity and prognosis	
patient/family values, goals, and preferences;		
acknowledges uncertainty and conflict		

Level 4 Effectively establishes and sustains therapeutic relationships, with attention to patient/family concerns and context, regardless of complexity	Easily establishes a therapeutic relationship with a patient who denies a problem and a family insisting on treatment	
Independently recognizes personal biases and attempts to proactively minimize their contribution to communication barriers	Identifies, discusses during supervision, and addresses implicit biases and countertransference for complex patients	
Independently, uses shared decision making to align patient/family values, goals, and preferences with treatment options to make a personalized care plan	Engages in a shared decision making process to develop an appropriate treatment plan acceptable to all when a patient and/or family refuse medication, despite a clear indication	
Level 5 Mentors others in situational awareness and critical self-reflection to consistently develop positive therapeutic relationships	Demonstrates an ongoing openness to discussing personal clinical errors and resolutions in mentoring and teaching	
Role models self-awareness practice while identifying and teaching a contextual approach to minimize communication barriers	Leads a peer supervision group in treating patients with complex presentations, e.g., with severe substance use disorder and comorbid borderline personality disorder	
Role models shared decision making in patient/family communication, including those with a high degree of uncertainty/conflict	Develops a workshop in patient-family communication with an emphasis on difficult communications	
Assessment Models or Tools	 Direct observation Kalamazoo essential elements communication checklist (adapted) Self-assessment including self-reflection exercises Skills needed to Set the state, Elicit information, Give information, Understand the patient, and End the encounter (SEGUE) Standardized patients or structured case discussions 	
Curriculum Mapping		
Notes or Resources	Laidlaw A, Hart J. Communication skills: An essential component of medical curricula. Part I: Assessment of clinical communication: AMEE Guide No. 51. <i>Med Teach</i> . 2011;33(1):6-8. https://www.tandfonline.com/doi/abs/10.3109/0142159X.2011.531170?journalCode=imte20 . 2021.	



Interpersonal and Communication Skills 2: Interprofessional and Team Communication

Overall Intent: To effectively communicate with the health care team, including consultants, in both straightforward and complex situations

Milestones	Examples
Level 1 Uses language that values all members of the health care team	Uses respectful communication with clerical and technical staff members
Recognizes the need for ongoing feedback with the health care team	Listens to and considers others' points of view, is nonjudgmental and actively engaged, and demonstrates humility
Level 2 Communicates information effectively with all health care team members	Demonstrates active listening by fully focusing on the speaker (other health care provider, patient), actively showing verbal and nonverbal signs (eye contact, posture, reflection, questioning, summarization)
Solicits feedback on performance as a member of the health care team	Asks supervisor for feedback on performance as a leader in team meetings
Level 3 Uses active listening to adapt communication style to fit team needs	Simplifies language and avoids medical jargon when the team has difficulty understanding
Communicates concerns and provides feedback to peers and learners	Respectfully provides feedback to other members of the team for the purposes of improvement or reinforcement of correct knowledge, skills, and attitudes, when appropriate
Level 4 Coordinates recommendations from different members of the health care team to optimize patient care	Synthesizes recommendations from team members to develop a consensus approach
Respectfully communicates feedback and constructive criticism to peers and superiors	Provides respectful but candid feedback to attending on their teaching style
Level 5 Role models flexible communication strategies that value input from all health care team members, resolving conflict when needed	Organizes a team meeting to discuss and resolve conflicting feedback on a plan of care
Facilitates regular health care team-based feedback in complex situations	Organizes a team check-in after difficult events
Assessment Models or Tools	Direct observation
	Medical record (chart) review audit
	Multisource feedback
	Simulation encounters

Curriculum Mapping	
Notes or Resources	 Dehon E, Simpson K, Fowler D, Jones A. Development of the faculty 360.
	MedEdPORTAL. 2015;11:10174. https://www.mededportal.org/doi/10.15766/mep_2374-
	<u>8265.10174</u> . 2021.
	● Fay D, Mazzone M, Douglas L, Ambuel B. A validated, behavior-based evaluation
	instrument for family medicine residents. <i>MedEdPORTAL</i> . 2007;3:622.
	https://www.mededportal.org/doi/10.15766/mep_2374-8265.622. 2021.
	• François, J. Tool to assess the quality of consultation and referral request letters in family
	medicine. Can Fam Physician. 2011;57(5):574–575.
	https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3093595/. 2021.
	• Green M, Parrott T, Cook G. Improving your communication skills. <i>BMJ.</i> 2012;344:e357
	https://www.bmj.com/content/344/bmj.e357. 2021.
	Henry SG, Holmboe ES, Frankel RM. Evidence-based competencies for improving
	communication skills in graduate medical education: A review with suggestions for
	implementation. <i>Med Teach</i> . 2013;35(5):395-403.
	https://www.tandfonline.com/doi/abs/10.3109/0142159X.2013.769677?journalCode=imte
	<u>20</u> . 2021.
	• Roth CG, Eldin KW, Padmanabhan V, Freidman EM. Twelve tips for the introduction of
	emotional intelligence in medical education. <i>Med Teach</i> . 2018;21:1-4.
	https://www.tandfonline.com/doi/abs/10.1080/0142159X.2018.1481499?journalCode=imt
	<u>e20</u> . 2021.

Interpersonal and Communication Skills 3: Communication within Health Care Systems Overall Intent: To effectively communicate with the health care team, peers, learners, and faculty members using a variety of methods **Milestones Examples** • Creates documentation that is accurate but may include extraneous information Level 1 Accurately records information and communicates verbally with health care team • Respects patient confidentiality in written and verbal communication related to patient care Communicates about administrative issues Identifies institutional and departmental communication hierarchy for concerns and safety through appropriate channels, as required by issues institutional policy Level 2 Demonstrates organized diagnostic and • Creates organized and accurate documentation outlining clinical reasoning that supports therapeutic reasoning through notes and verbal the treatment plan communication Respectfully communicates concerns about the Develops documentation templates system • Recognizes that a communication breakdown has happened and respectfully brings the breakdown to the attention of the faculty member Level 3 Concisely and appropriately reports Complex clinical thinking is documented concisely but may not contain anticipatory diagnostic and therapeutic reasoning in the guidance patient record and through verbal communication Uses appropriate channels to offer clear and • Knows when to direct concerns locally, departmentally, or institutionally (i.e., appropriate constructive suggestions to improve the system escalation) Level 4 Communicates clearly and concisely, in • Notes are exemplary and used by the faculty to teach others an organized written form and through verbal communication, including providing anticipatory guidance to others Initiates difficult conversations with • Talks directly to an emergency department physician about breakdowns in appropriate stakeholders to improve the system communication to prevent recurrence **Level 5** Contributes to departmental or • Leads a task force established by the institutional quality improvement committee to organizational initiatives to improve develop a plan to improve clinical hand-offs communication systems

Facilitates dialogue regarding systems issues among larger community stakeholders	Meaningfully participates in a committee to examine community emergency response aveterns including addiction and psychiatric emergencies.	
	systems including addiction and psychiatric emergencies	
Assessment Models or Tools	Direct observation of sign-outs, observation of requests for consultations	
	Medical record (chart) audit	
	Multisource feedback	
	Semi-annual meetings with the program director	
Curriculum Mapping		
Notes or Resources	American Psychiatric Association. The American Psychiatric Association Practice	
	Guidelines for the Psychiatric Evaluation of Adults. 3rd ed. Arlington, VA: American	
	Psychiatric Publishing; 2016.	
	https://psychiatryonline.org/doi/book/10.1176/appi.books.9780890426760. 2021.	
	Bierman JA, Hufmeyer KK, Liss DT, Weaver AC, Heiman HL. Promoting responsible	
	electronic documentation: Validity evidence for a checklist to assess progress notes in the	
	electronic health record. <i>Teach Learn Med.</i> 2017;29(4):420-432.	
	https://www.tandfonline.com/doi/abs/10.1080/10401334.2017.1303385?journalCode=htlm	
	20. 2021.	
	Haig KM, Sutton S, Whittington J. SBAR: A shared mental model for improving A shared mental model for improving	
	communication between clinicians. <i>Jt Comm J Qual Patient Saf.</i> 2006;32(3)167-175.	
	https://www.ncbi.nlm.nih.gov/pubmed/16617948. 2021.	
	• Starmer AJ, Spector ND, Srivastava R, et al. I-PASS, a mnemonic to standardize verbal	
	handoffs. <i>Pediatrics</i> . 2012;129(2):201-204. https://www.ipassinstitute.com/hubfs/l-PASS-	
	mnemonic.pdf. 2021.	

In an effort to aid programs in the transition to using the new version of the Milestones, we have mapped the original Milestones 1.0 to the new Milestones 2.0. Below we have indicated where the subcompetencies are similar between versions. These are not necessarily exact matches, but are areas that include some of the same elements. Note that not all subcompetencies map between versions. Inclusion or exclusion of any subcompetency does not change the educational value or impact on curriculum or assessment.

Milestones 1.0	Milestones 2.0
PC1: Evaluation and diagnosis of the patient	PC1: Evaluation and Diagnosis of the Patient with Addiction or
	Co-Occurring Disorders
PC2: Psychotherapy, behavioral, aad psychosocial	PC2: Psychotherapy, Behavioral, and Psychosocial
interventions in substance and addictive disorders	Interventions
PC3: Pharmacological interventions for substance use	PC3: Pharmacological Interventions for Substance Use and
and addictive disorders	Addictive Disorders
MK1: Clinical neuroscience of substance use and	MK1: Clinical Neuroscience of Substance Use and Addictive
addictive disorders	Disorders
MK2: Psychopathology	MK2: Psychopathology
MK3: Psychotherapy, behavioral, and psychosocial	MK3: Psychotherapy, Behavioral, and Psychosocial Treatments
treatments	
SBP1: Patient Safety and the Health Care Team	SBP1: Patient Safety and Quality Improvement
SBP2: Resource Management	SBP3: Physician Role in Health Care Systems
SBP3: Community-based Care	SBP2:System Navigation for Patient-Centered Care
SBP4: Consultation to general psychiatrics, non-	ICS2: Interprofessional and Team Communication
psychiatric medical providers, and non-medical systems	ICS3: Communication within Health Care Systems
PBLI1: Development and execution of lifelong learning	PBLI1: Evidence-Based and Informed Practice
through constant self-evaluation, including critical	PBLI2: Reflective Practice and Commitment to Personal Growth
evaluation of research and clinical evidence	
PBLI2: Teaching	
PROF1: Compassion, integrity, respect for others,	PROF1: Professional Behavior and Ethical Principles
sensitivity to diverse patient populations, adherence to	
ethical principles	
PROF2: Accountability to self, patients, colleagues, and	PROF2: Accountability/Conscientiousness
the profession	PROF3: Well-Being
ICS1: Relationship development and conflict management	ICS1: Patient and Family-Centered Communication
with patients, families, colleagues, and members of the	ICS2: Interprofessional and Team Communication
health care team	
ICS2: Information sharing and record keeping	ICS3: Communication within Health Care Systems

Available Milestones Resources

Milestones 2.0: Assessment, Implementation, and Clinical Competency Committees Supplement, 2021 - https://meridian.allenpress.com/jgme/issue/13/2s

Milestones Guidebooks: https://www.acgme.org/milestones/resources/

- Assessment Guidebook
- Clinical Competency Committee Guidebook
- Clinical Competency Committee Guidebook Executive Summaries
- Implementation Guidebook
- Milestones Guidebook

Milestones Guidebook for Residents and Fellows: https://www.acgme.org/residents-and-fellows/ https://www.acgme.org/residents-and-fellows/ https://www.acgme.org/residents-and-fellows/ https://www.acgme.org/residents-and-fellows/http

- Milestones Guidebook for Residents and Fellows
- Milestones Guidebook for Residents and Fellows Presentation
- Milestones 2.0 Guide Sheet for Residents and Fellows

Milestones Research and Reports: https://www.acgme.org/milestones/research/

- Milestones National Report, updated each fall
- Milestones Predictive Probability Report, updated each fall
- Milestones Bibliography, updated twice each year

Developing Faculty Competencies in Assessment courses - https://www.acgme.org/meetings-and-educational-activities/courses-and-workshops/developing-faculty-competencies-in-assessment/

Assessment Tool: Direct Observation of Clinical Care (DOCC) - https://dl.acgme.org/pages/assessment

Assessment Tool: Teamwork Effectiveness Assessment Module (TEAM) - https://team.acgme.org/

Improving Assessment Using Direct Observation Toolkit - https://dl.acgme.org/pages/acgme-faculty-development-toolkit-improving-assessment-using-direct-observation

Learn at ACGME has several courses on Assessment and Milestones - https://dl.acgme.org/